

Recording responses to patient safety incidents during the transition to LFPSE and PSIRF

15/08/2023

Background

From [September 2023 all organisations who previously reported to NRLS should make the switch](#) to recording to the new [Learn from Patient Safety Events \(LFPSE\) service](#), which will replace the NRLS. From Autumn 2023 organisations will also make the transition from the Serious Incident Framework (SIF) to the Patient safety incident response framework (PSIRF). This means there will be changes to the expectations and processes associated with recording information about the response to patient safety incidents.

Ultimately, LFPSE implementation will mean that organisations no longer use StEIS for any purposes. However, to reduce complexity during the transition period and to maintain data flows while we further enhance the LFPSE data access application, organisations are asked to continue to use StEIS for now, even where they have moved to operate under PSIRF.

During this transition period, once they have moved to working under PSIRF, providers are asked to use StEIS to record incidents that are subject to Patient Safety Incident Investigation (PSII). A new incident type has been added to StEIS that allows organisations to record incidents which are responded to using PSII.

This is the approach that has already been taken successfully by PSIRF Early Adopter organisations.

StEIS will continue to be available and operational for now. We envisage that as new activities and processes under PSIRF become more embedded and as the latest LFPSE versions and capabilities develop, StEIS can be closed to new incidents from October 2024, although we will keep this timetable under review. StEIS will continue to be available for managing incidents for a period after this point and access to legacy data will be maintained even after StEIS becomes read-only.

[Table 1](#) below summarises recording expectations according to the version of LFPSE taxonomy and framework (SIF/PSIRF) you are using.

Table 1

	Recording route		
	Local risk management system (LRMS)		LFPSE online service
LFPSE version	LFPSE v5 taxonomy	LFPSE v6 taxonomy (availability depends on LRMS)	n/a (automatic access to latest version)
SIF	Record all patient safety incidents on LFPSE via your LRMS and add any SIs to StEIS		Record all patient safety incidents on LFPSE via the online portal and add any SIs to StEIS
PSIRF	Record all patient safety incidents on LFPSE via your LRMS. Use StEIS to record those incidents selected for patient safety incident investigation. Use the associated incident type on StEIS- <i>'Patient safety incident investigation under PSIRF (transition agreed with commissioner)'</i>	Record all patient safety incidents on LFPSE via your LRMS. In addition, use StEIS to record incidents selected for patient safety incident investigation. Use the associated incident type: - <i>'Patient safety incident investigation under PSIRF (transition agreed with commissioner).'</i> You will also have the option to complete patient safety incident response fields in your LRMS.	Record response information via the LFPSE online service. Use StEIS to record incidents selected for patient safety incident investigation. Use the associated incident type: - <i>'Patient safety incident investigation under PSIRF (transition agreed with commissioner)'</i>

The LFPSE v6 testing environment will be available for LRMS vendors in the Autumn 2023. LFPSE v6, including the PSIRF module, is expected to be rolled out to providers from March 2024.

Planning for the future

NHS England is currently undertaking User Research to support the future design of the LFPSE service, specifically regarding how best to support appropriate oversight and analysis of data once providers have transitioned to PSIRF. This will inform future versions of LFPSE and the associated Data Access Application and remove the need for use of StEIS.

Frequently asked questions

- 1. My organisation has transferred to PSIRF but have not yet transitioned to a version of LFPSE with the ability to record details relating to how we responded to an incident in LFPSE. How should I record information about the response we have undertaken?**
 - Continue to record all patient safety incidents via your LRMS, including all Statutory and National Policy Requirements fields in LFPSE as relevant.
 - Record any incidents subject to patient safety incident investigations (PSIIs) on StEIS.
 - Work with your ICB to share insight from all types of learning response you are undertaking.

- 2. My organisation has not yet agreed our patient safety incident response plan and policy under PSIRF so we are still working under the SIF. How should we capture patient safety incidents?**
 - Continue to record all patient safety incidents via your LRMS, including all Statutory and National Policy Requirements fields in LFPSE as relevant.
 - Continue to record SIs and findings from investigation on StEIS.
 - Once you transfer to PSIRF, even if you also have a LRMS connected to a relevant version of LFPSE you should continue to report incidents selected for patient safety incident investigation on StEIS, but you can also use fields within LFPSE to capture information from the response(s) you've undertaken (see table 1 above).

- 3. My organisation has transferred to PSIRF and has the most up to date LFPSE version with the PSIRF module (currently not available). Do I still have to use StEIS?**
 - Yes, for now please continue to record PSIIs on StEIS. We have added a new incident type within StEIS for this purpose. This is a planned part of easing

transition and preserving information flows while we add functionality to LFPSE.

- You can also use the relevant PSIRF fields in LFPSE as appropriate, but this is optional at this stage.

4. Would it be better to wait for v6 of LFPSE before we implement PSIRF?

- No – you should continue with your planned adoption of PSIRF in the Autumn, and continue to use StEIS alongside LFPSE as outlined above.

5. Would it be better to wait until we have adopted PSIRF before we move to v6 of LFPSE?

- No – you should move to LFPSE as soon as possible, on whichever version your software vendor has available, in order to mitigate the risk of potential NRLS failure within this timeframe, to cease double-running of costly systems, and to free up NRLS support and development resources for LFPSE.

6. Will StEIS be ‘closed down’? How long will I be able to access StEIS for?

- We have not yet set a final date for the closure of StEIS, but our current estimate is that it will be available until ~March 2025. This will be reviewed over the next 6 months as organisations transition. StEIS users will be given plenty of notice ahead of StEIS being closed to new records. StEIS records will be archived and kept available for future use but creation of new records will cease in due course.

7. As a commissioner, how will I access information and insight about incidents responses under PSIRF?

- Information on PSIRIs will be available via StEIS
- You will also be able to see aggregate information via the new [LFPSE Data Access app](#). Please note this is in the process of being upgraded, with the new, more interactive version coming later in 2023.
- NHS England is working with users to develop further access to relevant information to support ICB and Region oversight and governance responsibilities.