

Patient Safety



Sussex Community
NHS Foundation Trust

August 2023

Welcome to the Patient Safety Newsletter...

This month's shout out goes to Lisa Holford (Locality Matron HWLH ICUs) and Dawn Berry (Ward Manager Harlands Intermediate Care Unit) for their outstanding engagement and involvement in recent patient safety investigations, and supporting the staff also involved! Lisa, Dawn and the team were responsive and proactive with the investigations. When the patient safety team reached out they were already putting in place actions to minimize the risk of similar incidents happening again, and learning had been identified and shared with the team. The patient safety team want to thank Lisa and Dawn for their positive and supportive leadership and all the staff involved for demonstrating such a brilliant patient safety approach!

Best Wishes,

Debbie, Charlotte, Hannah and Mary Jo

Managing human & animal bites in UTCs/MUIs

Recent incidents have highlighted for staff in our walk in treatment centres to be mindful to follow best practice when treating bites!

- 1) Assess the wound for extent of injury, any FB, neuro-vascular status and any bony involvement.
- 2) For any bite where skin is broken prescribe antibiotic prophylaxis for 3 days, if wound is already infected treatment is needed for 5 days. Co-Amoxiclav is 1st line choice.
- 3) Assess for Tetanus status and need for immunisation.
- 4) For all human bites where skin is broken assess for risk of BBV.
- 5) For Rabies, the UK is considered a 'no risk' country, except laboratory workers working with the rabies virus or people handling bats or imported animals.
- 6) Refer to <https://cks.nice.org.uk/topics/bites-human-animal/management/>

Weight settings for mattresses

In West Sussex the new Equipment contract has meant a change in Dynamic mattresses. These mattresses have both Weight choice and Automatic weight detect options. A small number of concerns have been raised about the risk that the wrong weight may be chosen at set up by Millbrook. We have been advised by Millbrook that in the absence of a specified weight, the Mattresses are set to Automatic Weight Detect, which is in line with previous mattresses. We are currently Liaising with the Mattress manufacturers to confirm best practice. Please check the pump on post-delivery visits, ensure family and carers are aware that they should not be altering the weight range without seeking clinician advice. For more advice on please contact Liz Cranswick or Theresa Warner Jones via Community Equipment Service.

Patient Safety News Flash!

SCFT Patient Safety Day is happening in the Arundel Suite, BGH, on Tuesday 12th September and will showcase staff achievements and projects that have improved patient safety. Please put the date in your diary and come along and see us and all the wonderful staff and teams who will be there! If you have any questions please do contact the Patient Safety Team on: sc-tr.patientsafetyteam@nhs.net. Throughout the week of 11th to 15th September there will also be a daily online session about the key elements of the Patient Safety Strategy, giving staff the opportunity to ask questions! Further information will be available about these very soon!

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The Bournemouth guidelines

Good news! SCFT now has the license to share the Bournemouth Guidelines. These are a standardised training tool to support safe manual handling for staff and patients.

They are a series of worksheets with various diagrams representing different manual handling techniques. Social Services Occupational Therapists already use them widely and find them really helpful. They are designed to aid communication with formal and informal carers as to how to use equipment and patient handling techniques. The pictures and text are really clear and the therapist can add on extra instructions/advice as needed. We hope they will reduce risks related to patient handling for patients, families and staff. They are not designed to replace manual handling risk assessments, but to support communication. Another added benefit is that they are designed to save therapists time.

MOVING AND HANDLING SHEETS INDEX

SECTION A – STANDING TRANSFERS

A1	Sit to stand	Independent
A2	Stand to sit	Independent
A3	Sit to stand	1 Carer
A4	Sit to stand	2 Carers
A5	Stand and Turn Frame	Assisted
A6	Stand and Turn Frame – with Counterbalance	Assisted
A7	Stand and Turn Frame – Full Frame	Assisted
A8	Stand and Turn Frame – Wheeled frame	Assisted
A9	Stand and Turn Frame – Wheeled frame with seat	Assisted
A10	Standing Hoist – Minilift Type	Assisted
A11	Standing Hoist – Journey 155 Type	Assisted
A12	Standing Hoist – Quick Raiser Type	Assisted
A13	Getting up from floor	Assisted
A14	Stand and Turn Frame – Wheeled frame with Belt	Assisted
A15	Bathlift Transfers	Independent
A16	Assisting walking	1 Carer

Mascot of the month - Olive's Opinions

Hello I am Olive, and my human is the Clinical Service Manager for Lewes Urgent Treatment Centre, Crowborough & Uckfield Minor Injury Units. As I find that rather exciting, I do tend to listen in when she is talking about her work just to see if I can pick up something valuable (although I have to say it is rarely about walks or treats...).

But recently I heard her talking about the value of collaborative working and cross system relationships between front line clinicians, and how this can improve outcomes for patients and safer patient care and pathways. I thought this sounded rather interesting! She talked about how she has been involved with a piece of joint working with a local acute hospital following an incident where a patient did not receive the most optimal care at one of our units. The work aimed to foster a close working relationship with the acute hospital to ensure that patients get the right care, at the right time and right place.

Working together across the system sounds like a rather good idea for me, and definitely good for the patients!

Right I am off for a nice long walk! Woof woof! x



For further information on all things Patient Safety please visit our team page on [The Pulse](#), or follow us on twitter at @scft_quality. You can also contact the team on: sc-tr.patientsafetyteam@nhs.net