

Patient Safety



Sussex Community
NHS Foundation Trust

July 2023

Welcome to the Patient Safety Newsletter...

This month's shout out goes to Alison Brown (Medical Device Safety Lead) and Neil Evans (Quality and Safety Facilitator) who organised the first Medical Devices Roadshow on 13th June at BGH! Ali said "This was well supported by medical device companies and SCFT teams who work closely with the procurement of new devices. The day was well attended by staff, who had the opportunity to see several of the new devices which are coming into the Trust, including ECG machine, patient monitoring equipment and POCT devices. The Tissue Viability, Falls, Patient Safety, Chailey Communication Aid Services teams demonstrated their devices, whilst Clinical Audit, PALS, Information Governance, FTSU and the Quality and Safety teams were able to discuss their work and current projects. It was a hot, busy day enjoyed by all!" What a wonderful and interesting day! Thank-you to all those who came along, and those who made the day a success!

Best Wishes,

Debbie, Charlotte, Hannah and Mary Jo

ECG machines current and new

This is just a reminder for all staff to please ensure that the current ELI 150s and 280s are kept 'in-date' for scheduled maintenance. All of the Trust's current ELI 150s and 280s will be retrofitted and upgraded to allow the machines to "talk" to SystmOne via Wi-Fi in the next 4 months or so.



End of Life Care Audit

This Audit was carried out 1 year after the Individualised EOL Care Plan was launched and rolled out in Dec 2021 – Feb 2022, to see the potential effect on patients and to see if it is being used as expected for those in the last few days of life. There were 52 patients requested across all PCN's, with 36 from 18 PCN's in West and 16 from 8 PCN's in East, with a total number of 52. The results showed that 12/14 patients in East had a Individualised EOL Care Plan and 13/28 in West. In conclusion the audit showed very good results for staff individualising end of life care and using the document. It was noted that documentation was on the whole good with some evidence of outstanding high quality assessments being undertaken. The audit highlighted some process issues which will formulate part of an action plan for the coming year. There were some S1 issues highlighted which have now been rectified.

Patient Safety News Flash!

SCFT Patient Safety Day will be held in the Arundel Suite, BGH, on Tuesday 12th September. The day will showcase achievements of staff. Please do put the date in your diary and come along and see us and all the wonderful staff and teams who will be there! Throughout the week of 11th to 15th September there will also be a daily online session about the key elements of the Patient Safety Strategy and what the changes mean for SCFT! Further information will be available about these very soon! If you have any questions please do contact the Patient Safety Team on: sc-tr.patientsafetyteam@nhs.net.

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Footnote from FTSU (Freedom to Speak Up)

Welcome to our July Footnote! Speaking Up is about anything that gets in the way of YOU doing a good job. Each quarter we aim to share what you have been speaking up about and some of the feedback you have shared with us. Last quarter (April-June) you raised concerns about the attitudes and behaviours of staff to each other, and within teams, lack of timely communication from leaders, inter-racial discrimination between different ethnic groups, workload pressures, roster issues, anxiety about your ability to deliver safe standards of patient care, or concern for a colleague's welfare.

Some of your feedback:

"You genuinely listened to me with no bias. I was so stressed by it all I could hardly put it down in writing, I carried it around in my brain like a bomb waiting to explode... You reaffirmed that I needed to speak up about my experiences. You have regularly checked on my progress.

Thank you".

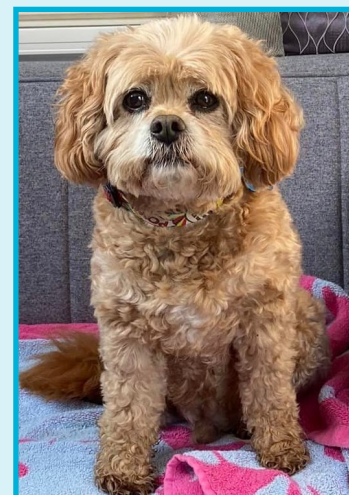
"You have really helped me from the beginning of my start onward and talking to you has changed my overall



Mascot of the month - Treacle Talks

Hello, I am Treacle the Cavapoo and my human is one of the new Patient Safety Partners at SCFT! How wonderful! I know how excited she is to have this role. My human joined the Patient Safety Team, and Quality and Safety Department last month alongside two other Patient Safety Partners and I hear that a fourth will be joining us in August. As I did not really know much about this role, I have been a bit sneaky and listened to the humans talking about it. From what I can hear, this new role is all about ensuring that the voice of the patient is heard in patient safety. For patients to ensure that they can share opinions, views and feed back to the Trust from a patient's perspective. As well as reviewing key patient safety documents and attending Quality Improvement Committee (as a dog I am not quite sure what this means but I know that I will sniff out all the details about this soon, hope it involves biscuits, I like biscuits but not cats).

I think this all sounds fantastic, and really sounds like such an important role. As an assistance dog I think it can only be a good thing to ensure that the patient voice is a key part of patient safety. I mean they are at the centre of their care! Of course my human is at the centre of my care so I think I deserve a treat now and am off to find one! Woof x"



For further information on all things Patient Safety please visit our team page on [The Pulse](#), or follow us on twitter at @scft_quality. You can also the contact the team on: sc-tr.patientsafetyteam@nhs.net