

Patient Safety



Sussex Community
NHS Foundation Trust

April 2023

Welcome to the Patient Safety Newsletter...

This month's shout out goes to Liz Foote (CSM for Community HIV Specialist Service, Chronic Fatigue Syndrome (CFS/ME) Specialist Service & Carers Health Team), who has had a recent article published on "Intentional non-adherence in the context of antiretroviral therapy" in the British Journal of Nursing, 2023.

The full article is available [here](#).

What a brilliant achievement Liz!

Best Wishes,

Debbie, Charlotte, Hannah and Mary Jo

Patient Safety Incident Response Framework (PSIRF)

All NHS Trusts are preparing to manage incidents under PSIRF, which replaces the Serious Incident Framework. PSIRF means we can manage incident learning responses and investigations in a way that is more suited to the types of incidents that affect our patient population. It acknowledges all the people (patients, families and staff) who have been affected by incidents, and involves them in the learning response. It also allows us to focus on effective ways to continuously improve patient safety.

Initially we are establishing our SCFT incident profile so that we can put together a plan of how we will manage our incidents in the future.

Patient Safety is everybody's business and our success with PSIRF means training and preparing all our staff to take a systems thinking and human factors approach to incident management. More communication will be coming your way. In the meantime, you can find out more [here](#).

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Patient Safety Incident Response Framework

Version 1, August 2022

Patient Safety News Flash!

The Patient Safety Team are currently recruiting our first Patient Safety Partners (PSP), with interviews being held this month! This is very exciting and the Patient Safety Team look forward to having PSPs in place to help ensure that the patient voice is heard and represented as part of patient safety at the Trust! Look out for more updates on this! In addition information has been put together for staff to provide more information on PSPs, which will be available soon!

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Coronial enquiries

We've heard that some teams have received inquest referrals directly from the Coroner's offices. If this happens please don't worry! Forward the information directly to Joey Ramos, Claims and Inquests Senior Advisor for the Trust. SC-TR.CoronersandInquests@nhs.net

Joey manages all inquests for the Trust and supports staff throughout the process.

Blocked catheters

Sometimes patient catheterisation in the community is unsuccessful. When this happens and the patient requires escalation to the acute hospital, it is important to complete a full set of observations and NEWS2 and to complete an SBARD before dialling 999. This will prepare you to hand over the right information to the call handler for the ambulance service.

Also, there is a Haematuria Treatment Plan available on the Pulse, this is for patients with catheters who experience haematuria. This treatment plan is being added to S1 to be available for staff to use for this patient cohort. There is a link on the pulse [here](#).

Mascot of the month - Rosie's Review

Hello, my name is Rosie and my human is the Patient Safety Training Advisor who carries out the Patient Moving and Handling Training for the Trust. She tells me that this is about training staff so that they know how to safely support patients when providing care, moving patients (turning in bed), transferring patients (assisting them to sit out in a chair), and walking with them, possibly using a walking aid. She tells me that there is all sort of equipment you can use to help keep this safe and effective.

I think this is brilliant! It's not just keeping patients safe but also helping staff to protect themselves from injuries. Staff wellbeing is vital to patient safety!

This makes me think of how my human needed to be trained to safely mount and dismount me, and how to guide me and our speed when we go for our rides across the country! How we interact is so important for mine and my human's safety. So, I think I'm begging to understand how important using the right techniques for patient handling is. I'm off for a good gallop shortly but whilst I'm waiting, has anyone got a sugar lump? Neighhhh.....



For further information on all things Patient Safety please visit our team page on [The Pulse](#), or follow us on twitter at @scft_quality. You can also the contact the team on: sc-tr.patientsafetyteam@nhs.net