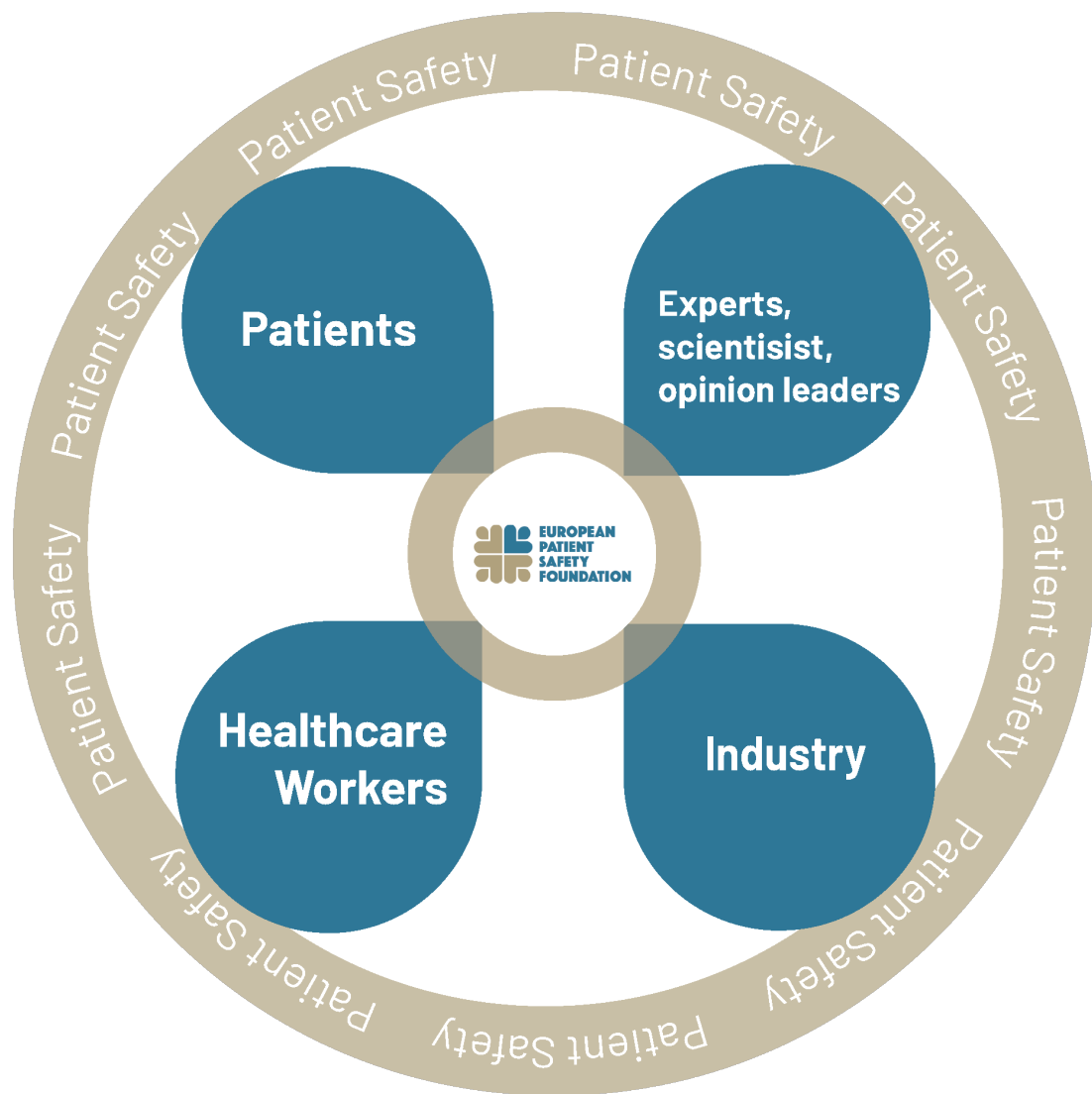




**EUROPEAN  
PATIENT  
SAFETY  
FOUNDATION**

IDENTITY AND STRATEGY 2023



**Independent, public interest foundation**

Constitutes a **neutral knowledge and best practices exchange platform** for innovative, meaningful, **sustainable and replicable solutions** for Patient Safety improvement.

# VISION

---

Significant improvement in patient safety is possible by **empowering patients and healthcare professionals** through people-driven, collaborative and sustainable approaches.

# MISSION

---

## TO IMPROVE PATIENT SAFETY IN EUROPE WE AIM FOR:

- **Empowering** people for patient safety;
- **Developing** innovative, meaningful, sustainable and replicable patient safety projects;
- Creating a European multidisciplinary platform for **exchanging** knowledge and best practices;
- Promoting and stimulating application of best practices that lead to long-lasting **changes in safety culture** in healthcare.

# VALUES

---

- **People Focus:** We believe that development of safer healthcare system is only possible whenever we listen, empower, and support healthcare workers and patients.
- **Collaboration:** European, multi-specialty collaboration is essential to achieve sustainable improvement of patient safety in Europe.
- **Ethics:** Integrity, honesty, mutual respect and clear ethical rules are crucial for the establishment of long-lasting partnerships.
- **Driving for quality:** Anything we do, we do it well.

# EUPSF GOVERNANCE



## Board of Directors



**Penilla Gunther**  
EUPSF President;  
FOKUS Patient, Sweden



**Adriano Friganovic**  
ESNO  
(Croatia)



**Michael Wagner**  
Medical University of Vienna  
(Austria)



**Denis Herbaux**  
PAQS  
(Belgium)



**Martin Westphal**  
Fresenius Kabi  
(Germany)



**Pedro Vieira Dos Santos**  
Medtronic  
(Portugal)



**Andrea Rappagliosi**  
Edwards Lifesciences  
(Switzerland)

## Advisory Board



**Sven Staender**  
(Switzerland)



**Eberhard Kochs**  
(Germany)



**Nancy Redfern**  
(UK)



**Adrian Gelb**  
(USA)



**David Borshoff**  
(Australia)



**Mirka Čikkelová**  
General Secretary  
(Belgium)

## EUPSF Secretariat

# EUPSF AFFILIATES

## INDIVIDUAL

Dr. med. Johannes Wacker, MPH (Switzerland)

## NON-PROFIT ORGANISATIONS



Centre for Safety  
in Healthcare  
Supported by J.P. Visser



Klinikum rechts der Isar  
Technische Universität München



MEDIZINISCHE  
UNIVERSITÄT WIEN



## INDUSTRY



**Medtronic**  
Engineering the extraordinary



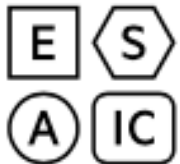
**Dräger**



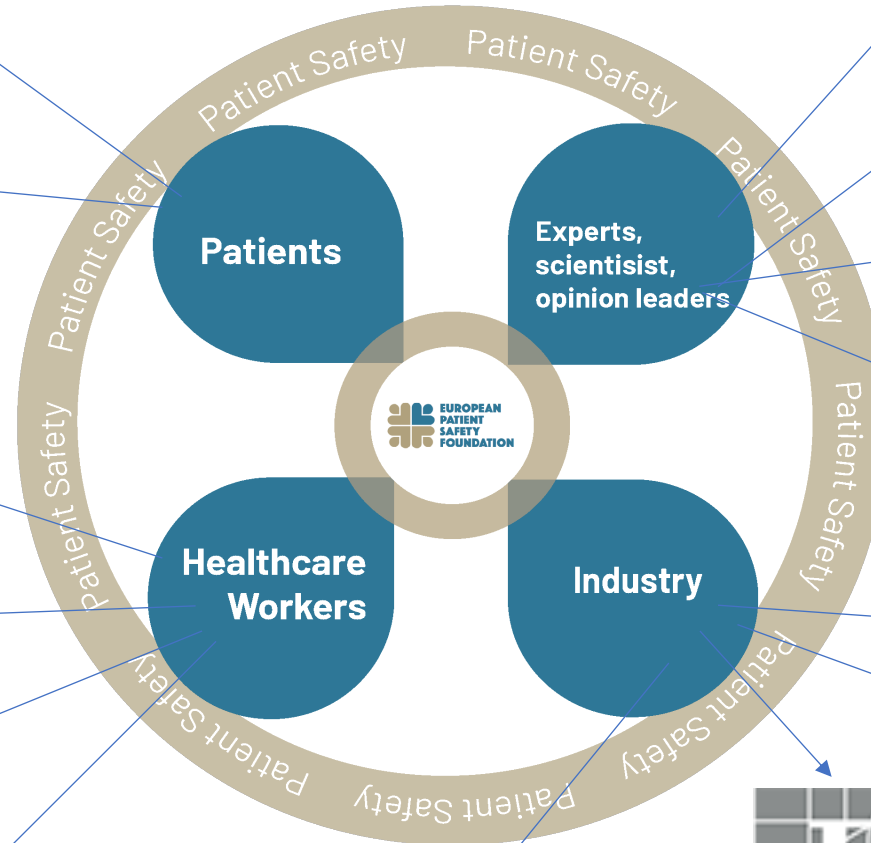
# AFFILIATES



Dr. med. Johannes Wacker,  
MPH (Switzerland)



European Society of  
Anaesthesiology and  
Intensive Care



Centre for Safety  
in Healthcare  
Supported by J.P. Visser



MEDIZINISCHE  
UNIVERSITÄT WIEN



Klinikum rechts der Isar  
Technische Universität München



FRESENIUS  
KABI  
caring for life



Edwards

Medtronic

Engineering the extraordinary



# ASSOCIATED ORGANISATIONS

---

- Non-profit organisations interested in sharing information, exchanging best practices or developing common project without financial contribution to EUSPF
- The Associated Organisations do not have the possibility to be part the EUSPF's Council of Affiliates and are not involved in the management or decision-making process of the Foundation.
- Regular meetings (at least once a year) are organised with the leadership of EUSPF and members of the Network.
- With or without MOUs



# COLLABORATIONS

---

The EUPSF is actively involved in the following initiatives and collaborative projects. For more information [click here](#).



## ORCHESTRA - EU HORIZON 2020 COHORT TO INCREASE COMMON AND EFFECTIVE RESPONSE TO SARS-COV2 PANDEMIC

ORCHESTRA's goal is to establish an international large-scale cohort for the conduct of retrospective and prospective studies in order to generate rigorous evidence to improve the prevention and treatment of COVID-19 and to be better prepared for future pandemics. The EUPSF is part of the international expert committee of WP9: Global COVID-19 guidance.



## ALLIANCE FOR THE DIGITALISATION OF MEDICATION MANAGEMENT IN EUROPEAN HOSPITALS

Via the Alliance for the Digitalisation of Medication Management in European Hospitals, a white paper publication highlights the benefits that can be gained by implementing and upscaling digitalisation hospitals' medication management pathways for patient safety, healthcare professionals' well-being, medicine shortages, hospital resilience and the implementation of the European Health Data Space, the new mandate for the European Medicines Agency and the pharmaceutical strategy. The EUPSF is a member of the Alliance.



## EUROPEAN COLLABORATIVE ACTION ON MEDICATION ERRORS AND TRACEABILITY

The Alliance aims to reduce medication errors and promote, at European and national levels, the implementation of comprehensive electronic traceability systems in hospital settings. The EUPSF is a member of the Alliance.

# STRATEGIC WORKING AXES

---

1

## PEOPLE EMPOWERMENT

Focus on leadership, teamwork, wellbeing, burn-out prevention, fatigue management, 2nd victim support and psychological safety.

2

## MULTI-DISCIPLINARY COOPERATION

With national Patient Safety societies and representatives from European scientific societies in order to address national specificities (cultural and functional).

3

## PRACTICAL SOLUTIONS FOR PREVENTING AVOIDABLE HARM

How to improve safety (for the patient) of existing technologies, aspects and solutions that can help with preventing avoidable harm (processes, technology, medication etc.)

# WORKING THEMES

# WORKING THEMES

---

**SAFETY CULTURE**

**PATIENT INVOLVEMENT**

**HEALTHCARE WORKER WELLBEING AND SAFETY**

**LEADERSHIP, TEAM, AND ORGANISATIONAL PERFORMANCE**



# HEALTHCARE WORKER WELL-BEING AND SAFETY

Objective - create the safest working environment possible for the healthcare worker across Europe

## TARGET GROUPS

- Front line healthcare workers (doctors and nurses mainly).
- Hospital management
- “Relay organisations” - European or National organisations representing healthcare workers or with scientific societies, or such as some structured networks of hospitals.
- Public authorities at the European or National level

## READ THE ARTICLE



PATIENT SAFETY CONFERENCE:

**Daring to look beyond  
medical staff fatigue**

28th September 2022

## TOPICS:

- burn-out prevention
- fatigue management
- second victim support
- psychological safety :
- teamwork, leadership

## ACTIVITIES

- Detecting and exchanging of good practices
- Enlarging the network
- Identify, selected and disseminate tools through efficient communication campaigns or tools.



## HEALTHCARE WORKER WELLBEING AND SAFETY

Wellbeing and safety of the healthcare worker is a key factor with a view to improving quality and safety of care. Our aim is to create the safest working environment possible for the healthcare worker across Europe.

### TARGET GROUPS

Our main and final targets are the front line healthcare workers (doctors and nurses mainly). We also need to raise awareness at the management level of the hospital : head of services and managers.

To reach those final targets, we could need to use some relay organisations, such as European or National organisations representing healthcare workers or with scientific societies, or such as some structured networks of hospitals.

Public authorities at the European or National level if some regulatory changes or incentives are needed.



### WORKING TOPICS

- Burn-out prevention
- Fatigue management
- Second victim support
- Psychological safety
- Teamwork: work based on cooperation empowers people, make them feel safer and delivers better results
- Leadership: a leadership based on empowerment and promoting cooperation contributes to the quality of the work environment and leads to an higher level of efficiency

### ACTIVITIES

- Detecting and exchanging good practices
- Enlarging the network of National Patient Safety organisations
- Identifying and disseminating information and through efficient communication campaigns or tools.



# PATIENT & FAMILY INVOLVEMENT

Objective - better understand potential fears, wishes and needs of patients and their families, it is crucial to involve them in our activities and consider the respective feedback as basis of our future workstreams.

## [READ THE ARTICLE](#)



PATIENT SAFETY CONFERENCE:  
**Why patients should be  
more involved in their  
own care**

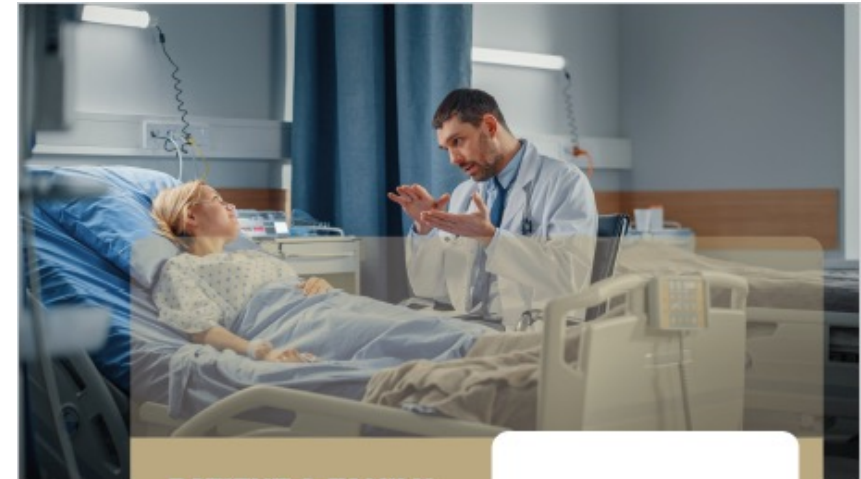
25th August 2022

### TARGET GROUPS

- Patients
- Patient organisations

### TOPICS:

- Prevention
- Integrated care
- Patient involvement in own care
- Access to high quality information
- Individualised care



### PATIENT & FAMILY INVOLVEMENT

Since the key objective of the Foundation is to ensure and promote the importance of patient safety, patients are in the center of all our activities.

To better understand potential fears, wishes and needs of patients and their families, it is crucial to involve them in our activities and consider the respective feedback as basis of our future workstreams.

#### WORKING TOPICS

- With patients for patients
- You share - we care
- Patients first
- Better together

#### TARGET GROUPS

- Preoperative unit
- Postoperative unit
- (Post) intensive care unit
- (Post) emergency/trauma
- Patients with acute and chronic pain

#### ACTIVITIES

Group meetings or systematic individual interviews to be conducted



# LEADERSHIP, TEAM AND ORGANISATIONAL PERFORMANCE

Objective - Improving leadership in healthcare so that management really takes the lead in the processes that should result in better well-being and safety for the healthcare professional and less avoidable harm for the patients

## [READ THE ARTICLE](#)



PATIENT SAFETY CONFERENCE:

**Simulation, a gateway to teamwork and cultural change for the benefit of patient safety**

30th September 2022

## TARGET GROUPS

- Medical teams and organizational management.
- The healthcare professional at the sharp end

## TOPICS:

- Implementing leadership at different levels
- Listening to people in your team and organization



## LEADERSHIP, TEAM & ORGANISATIONAL PERFORMANCE

Leadership means **directing the primary processes that lead to improvement in healthcare and it concerns the governance and higher management of medical teams and organizations.**

In our work we aim for improving leadership in healthcare so that the management really takes the lead in the processes that should aim for better safety and well-being for the healthcare professional and less avoidable harm for the patients.

This relationship must be made measurable.

### WORKING TOPICS

- To what extent will you implement leadership at different levels?
- How will you listen to people in your team and organization?
- What is the performance goal?
- What do people actually want to achieve?
- How do people see their (co-creative) role?
- Define: What is leadership? Which forms of leadership are important? What is the effect on the target group and how do you measure that?
- What is the medium you are going to use to give leaders more guidance?
- What kind of intervention is needed to make leaders more involved in steering safety in healthcare?

### TARGET GROUPS

- Medical teams and organizational management.
- The healthcare professional at the end of the chain, it is ultimately about the sharp end.
- Public authorities at the European or National level if some regulatory changes or incentives are needed.

### ACTIVITIES

The way that the groups should be reached is a topic in itself. Inventory of different levels leadership and then collecting, testing and sharing of best practices.

**Important activities are:** Identification and exchange of these best practices; knowledge dissemination; raising awareness; consultancy work; organising events and developing knowledge development (research grants, surveys, EU project); networking.

# SAFETY CULTURE

Objective - exchange between European organizations on existing practices on safety culture, to identify the best of them and to disseminate them as widely as possible.

## TARGET GROUPS

- Management teams
- Quality managers and teams
- Policy makers

## TOPICS:

- Tools for measuring safety culture
- The just culture
- Regulatory frameworks in different European countries
- Implementing safety culture: what are the best practices?
- High-Reliability-organizations (HRO) and resilient healthcare
- ...

## ACTIVITIES

Short run : Identification and exchange of best practices ; Knowledge dissemination

Medium run : Raising awareness ; Regulatory and advocacy work

Long run : Knowledge development



### SAFETY CULTURE

Safety culture can be defined as **"the integrated pattern of behavior of the individual and the organization based on shared values and beliefs, which is continuously aimed at avoiding or limiting potential harm in the provision of integrated care delivery and to learn from (unsafe) acts"**.

Developing a safety culture is essential if we want to have a significant and lasting impact on patient and staff safety.

The main objective of working on this theme is to exchange between European organizations on existing practices on safety culture, to identify the best of them and to disseminate them as widely as possible.

#### WORKING TOPICS

- Tools for measuring safety culture
- The just culture
- Regulatory frameworks in different European countries
- The role of training (initial and continuous)
- Safety culture, learning culture and organizational culture
- The importance of leadership
- Patient safety... with patients
- Implementing safety culture: what are the best practices?
- Safety I/Safety II
- High-Reliability-organizations (HRO) and resilient healthcare

#### TARGET GROUPS

- Management teams
- Quality managers and teams
- Policy makers

#### ACTIVITIES

Short run:

- Identification and exchange of best practices
- Knowledge dissemination

Medium run:

- Raising awareness
- Regulatory and advocacy work

Long run

- Knowledge development



# PROJECTS 2023

# PEOPLE EMPOWERMENT

```
graph TD; A[PEOPLE EMPOWERMENT] --> B[HEALTHCARE PROFESSIONAL]; A --> C[PATIENT]; B --> D["CAMPAIGN: FIGHTING FATIGUE TOGETHER<br/>Europe-wide integrated communication initiative to campaign for Humanity in Care and fight healthcare worker fatigue in health services across Europe in collaboration with European and National organisations."]; C --> E["PROJECT<br/>(under development)<br/>In collaboration with patient organisations encourage better involvement of patients in healthcare and safety."]; D --- F[CONFERENCES AND WORKSHOPS]; E --- F;
```

HEALTHCARE  
PROFESSIONAL

PATIENT

MULTI-DISCIPLINARY COOPERATION

PRACTICAL SOLUTIONS FOR PREVENTING AVOIDABLE HARM

## CAMPAIGN: FIGHTING FATIGUE TOGETHER

Europe-wide integrated communication initiative to campaign for Humanity in Care and fight healthcare worker fatigue in health services across Europe in collaboration with European and National organisations.

## PROJECT

*(under development)*

In collaboration with patient organisations encourage better involvement of patients in healthcare and safety.

CONFERENCES AND WORKSHOPS

# WORKSHOP: HOW TO ACHIEVE REAL PROGRESS IN PATIENT SAFETY AT NATIONAL LEVEL



**DATE:** 23 February 2023

**PLACE:** Montreux, Switzerland

**PROGRAMME:** A world café style workshop on 3 key topics JUST CULTURE, CRITICAL INCIDENTS REPORTING SYSTEMS and NATIONAL PROGRAMMES ON PATIENT SAFETY

**Participation possible on invitation:**  
contact [mirka.cikkelova@eupsf.org](mailto:mirka.cikkelova@eupsf.org)

**IN COLLABORATION WITH:**



patientensicherheit schweiz  
sécurité des patients suisse  
sicurezza dei pazienti svizzera



**Patient Safety**  
5<sup>th</sup> Global Ministerial Summit 2023  
23<sup>rd</sup> - 24<sup>th</sup> February 2023, Montreux, Switzerland

## Side-Event to the Global Ministerial Patient Safety Summit 2023

Hosted by the Swiss Patient Safety Foundation (SPS) and European Patient Safety Foundation (EUPSf)

## HOW TO ACHIEVE REAL PROGRESS IN PATIENT SAFETY AT NATIONAL LEVEL



**Patient Safety**  
5<sup>th</sup> Global Ministerial Summit 2023  
23<sup>rd</sup> - 24<sup>th</sup> February 2023, Montreux, Switzerland

**THURSDAY, 23 FEBRUARY 2023, 18.15 - 19.15**  
2M2C MUSIC & CONVENTION CENTRE, MONTREUX

- HIGH LEVEL DISCUSSIONS
- BEST PRACTICE EXCHANGE
- NETWORKING ATMOSPHERE
- FINGER FOOD AND BEVERAGES

### A WORLD CAFÉ STYLE WORKSHOP TO FOSTER NETWORKING AND BEST PRACTICE EXCHANGE IN EUROPE !

Three rounds of 10-minute discussions with healthcare experts from different European countries with a high level of knowledge and experience in the field of healthcare on the following Patient safety topics:

**Just Culture** - an important part of safety culture, defined as an atmosphere of trust, encouragement and reward for individuals who provide essential safety-related information and safety behavior in their organization. **How is such a Just Culture implemented in your healthcare system? Is there a legal regulation of Just Culture in your country? What difficulties arise in relation to a Just Culture in your health care system?**

**Critical-Incident Reporting Systems (CIRS)** - have become a key tool for identifying potential hazards and promoting patient safety in European health care settings. Yet today we witness vast differences between European countries in how their CIRS are conceptualized, implemented, and used. **What are the experiences of other European countries regarding CIRS?**

**National Programs on Patient Safety** - refer to projects / strategies, targeting specific matters of health care, that are implemented on a national level. Currently it is difficult to attain an overview of national programs on patient safety in other European countries. **How one finds the current national programs of your country? And how is the successful and long-term implementation of these national programs ensured in your country?**

### KEEN TO JOIN?

Then sign-up for the exclusive side-event by email to :

[eggli@patientensicherheit.ch](mailto:eggli@patientensicherheit.ch)  
[mirka.cikkelova@eupsf.org](mailto:mirka.cikkelova@eupsf.org)



# EUSPF PATIENT SAFETY CONFERENCE

## GOALS

- Increased cooperation between EUSPF and associated organisations
- Enriching EUSPF messages and positions with the reality on the ground and cultural diversity.
- Supporting the activities and visibility of local or national partners working in the field of PS.
- Promoting the exchange of knowledge and good practice
- Contribute to coordinated action on patient safety in Europe



**SAVE THE DATE:** 17 November 2023

**CITY:** Vienna, Austria

**IN COLLABORATION WITH:**



# 2023 PATIENT SAFETY CONFERENCE



**17 NOV**

FROM 9 AM TO 5 PM

## MULTIPLE-CRISIS TIMES: REASONS AND WAYS TO KEEP PATIENT SAFETY ON THE AGENDA

The EUPSF conferences aim to :



**Strengthen and empower the network**  
of leading organisations and individuals across Europe striving  
for the improvement of patient safety and quality of care



**Bridge the gap**  
between the European and the local dimension, to bring out  
common challenges, best practices, and ways of cooperation.

IN COLLABORATION WITH



MEDICAL UNIVERSITY  
OF VIENNA



Plattform  
Patient:innensicherheit



# CAMPAIGN: FIGHTING FATIGUE TOGETHER



Europe-wide campaign to raise awareness of the issue of healthcare worker fatigue and its consequences for the worker, the patient, and the resilience of healthcare systems. The campaign will run for a period of 3 to 5 years with a high-level event being organised at the end of each year of the campaign.

## GENERAL OBJECTIVES

- Improve well-being of healthcare staff
- Decrease car incidents of healthcare staff
- Improve patient and healthcare staff safety

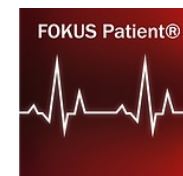
## SPECIFIC OBJECTIVES

- Mobilise national organisations concerned with HCW fatigue and those who want to change behaviour and policies
- Support national organisations in the deployment of their national FF campaign
- Launch communication actions on European level to which the national and European organisations can link and have more impact

## COLLABORATING ORGANISATIONS



## SUPPORTING ORGANISATIONS



## SPONSORS



# PROJECT: INCREASING PATIENT INVOLVEMENT

---

## EUPSF WORKS ON THE DEVELOPMENT OF A PROJECT AIMED AT INCREASING PATIENT INVOLVEMENT

- Patient engagement/empowerment is aligned with the EUPSF strategic axes
- Sees this project as supporting the ongoing/required activities of its member organisations
- Considers EUPSF's main added value to be creating links between actors working on the same issues and facilitating collaboration.
- Considers that cooperation between organisations from different fields (medical/patient/pharmaceutical) is a guarantee for the success of this project
- The aim of the project would be to achieve greater synergy and faster progress in patient engagement across multiple countries and multiple types of examinations/interventions

# AFFILIATION FEES

# AFFILIATION FEES

---




For each category of Affiliates, the EUPSF Board suggest a yearly financial contribution according to the accounts, budget and activities plan, which will be approved by the Council of Affiliates by a simple majority of votes.

Only when the yearly financial contribution has been paid, an Affiliate can participate in the Council of Affiliates and projects of the Foundation.

The affiliation fee covers the period January through December 2022. The affiliation fee for 2023 will be approved at the Affiliate Council meeting in early December 2022.

## AFFILIATION FEES 2023 (VAT excl.)

- 1. Individual Affiliate:** € 125 (supporter); € 250 (promoter); € 500 (partner).
- 2. Non Profit Organisation (NPO) Affiliate:** € 250 (supporter); € 500 (promoter); € 1000 (partner). *NPO representing patients benefit from 50% reduction of the fee.*
- 3. Industry Affiliate:** € 5 000 (supporter); 10 000 (promoter); 25 000 (partner).

|                      | Supporter    | Promoter    | Partner    |
|----------------------|--|--|---|
| Individual Affiliate | € 125  | € 250  | € 500   |
|                      | <ul style="list-style-type: none"> <li>- Name published on website</li> <li>- Thank you letter</li> <li>- 1 voting right during Council of Affiliates Meeting</li> <li>- Possibility to participate in EUPSF working groups</li> </ul> | <ul style="list-style-type: none"> <li>- Name published on website</li> <li>- Thank you letter</li> <li>- 1 voting right during Council of Affiliates Meeting</li> <li>- Possibility to participate in EUPSF working groups</li> <li>- “Welcome &amp; thank you” message posted on LinkedIn</li> </ul>   | <ul style="list-style-type: none"> <li>- Name &amp; photo published on website</li> <li>- Thank you letter</li> <li>- 1 voting right during Council of Affiliates Meeting</li> <li>- Possibility to participate in EUPSF working groups</li> <li>- “Welcome &amp; thank you” message posted on LinkedIn</li> <li>- 5 min Interview posted on website &amp; social media</li> </ul>  |
| NPO Affiliate        | € 250  | € 500  | € 1 000   |
|                      | <ul style="list-style-type: none"> <li>- Name &amp; logo published on website</li> <li>- 1 voting right during General Assembly</li> <li>- Possibility to apply for a Board member position</li> </ul>                                 | <ul style="list-style-type: none"> <li>- Name &amp; logo published on website</li> <li>- 1 voting right during General Assembly</li> <li>- Possibility to apply for a Board member position</li> <li>- 1 webpage dedicated to the vision and PS projects published on EUPSF website with the link to the website of the society</li> <li>- “Welcome &amp; thank you” message posted on social media</li> </ul> | <ul style="list-style-type: none"> <li>- Name &amp; logo published on website</li> <li>- 1 voting right during General Assembly</li> <li>- Possibility to apply for a Board member position</li> <li>- 1 webpage dedicated to the vision and PS projects published on EUPSF website with the link to the website of the society</li> <li>- Welcome &amp; thank you” message posted on social media</li> <li>- 5 min Podcast Interview or video posted on social media</li> </ul>  |
| Industry Affiliate   | € 5 000  | € 10 000   | € 25 000  |
|                      | <ul style="list-style-type: none"> <li>- Name &amp; logo published on website</li> <li>- 1 voting right during General Assembly</li> <li>- Possibility to apply for a Board member position</li> <li>-</li> </ul>                      | <ul style="list-style-type: none"> <li>- Name &amp; logo published on website</li> <li>- 1 voting right during General Assembly</li> <li>- Possibility to apply for a Board member position</li> <li>- 1 webpage dedicated to the vision and PS projects published on EUPSF website with the link to the website of the society</li> <li>- “Welcome &amp; thank you” message posted on social media</li> </ul> | <ul style="list-style-type: none"> <li>- Name &amp; logo published on website</li> <li>- 1 voting right during General Assembly</li> <li>- Possibility to apply for a Board member position</li> <li>- 1 webpage dedicated to the vision and PS projects published on EUPSF website with the link to the website of the society</li> <li>- Welcome &amp; thank you” message posted on social media</li> <li>- max 5 min video posted on social media</li> <li>- Sponsorship priority in case of organising meetings and events</li> </ul> |



THANK YOU  
FOR YOUR ATTENTION

[www.eupsf.org](http://www.eupsf.org)  
[mirka.cikkelova@eupsf.org](mailto:mirka.cikkelova@eupsf.org)