

### Safety Culture Programme for Maternity and Neonatal Board Safety Champions:

Advancing Quality Alliance (Aqua)

#### **Programme summary**

The Safety Culture Programme for Maternity & Neonatal Board Safety Champions was commissioned by NHSE/I Women's Health Policy team.

The programme was co-designed with stakeholders including Board Safety Champions, Leaders from the Maternity and Neonatal system and Maternity Voices Partnership through March 2021.

The programme is underpinned by the NHSE/I framework (slide 3) developed by the Maternity Transformation Programme Board.

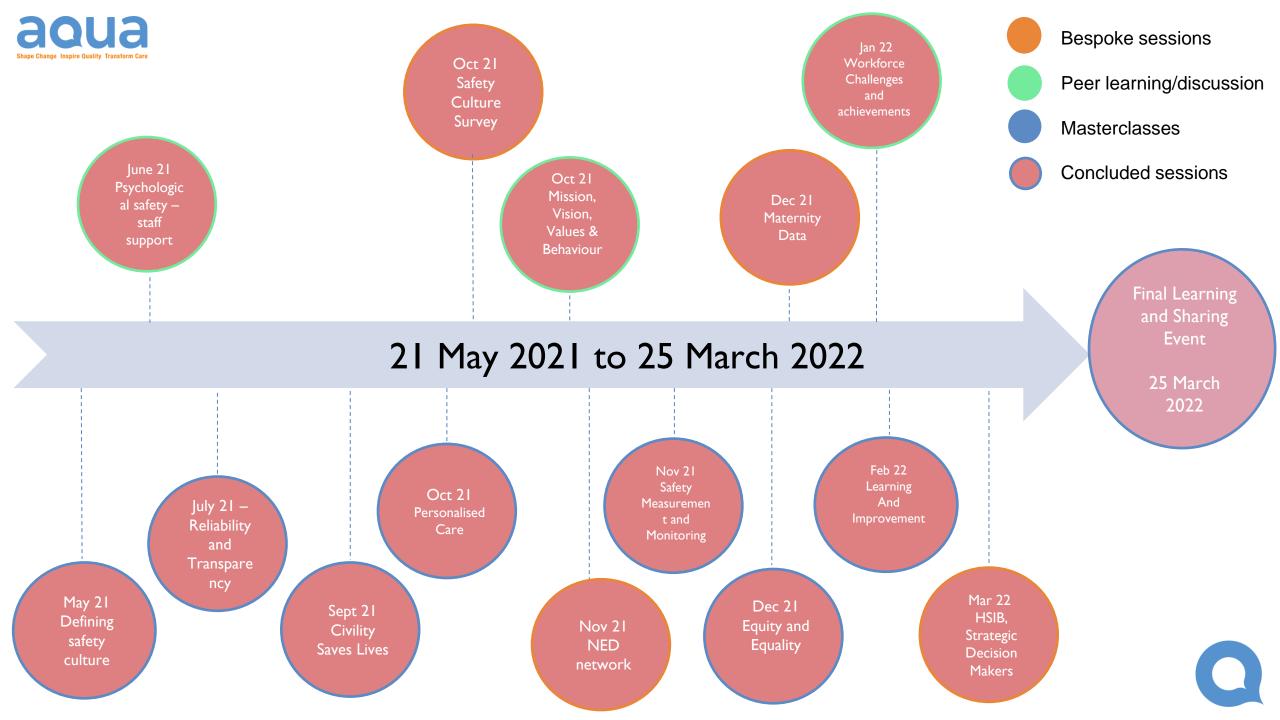
The aim of the framework and the programme (concluded on 25 March 2022) is to create the conditions for a culture of safety and continuous improvement across perinatal services to improve the quality, safety and experience of care.





Aim **Primary Drivers** Secondary Drivers Develop effective clinical leadership at all levels across systems Leadership and Teamwork Develop effective teamworking across perinatal services Deeper learning of how these processes work well Create climate of inclusivity, trust and civility across perinatal teams **Psychological Safety** Strengthen relationships and promote an environment where women and families are Creating the able to voice concerns, personalise and enhance their experience of care conditions for a culture of safety Individuals will be supported to act in a safe and respectful manner Accountability and and continuous Negotiation Develop a co-design approach whereby consensus is gained on priorities with improvement women and families and all members of the perinatal team across perinatal services to Develop effective Trust board level support for Perinatal services improve the **Continuous Learning** Embed effective learning from episodes of error, excellence and near miss quality, safety and experience of care Apply best evidence that delivers reliable care Reliability and Transparency Openly share data and learning in the pursuit of safer systems and care Improve process and outcomes based on learning, measuring over time Improvement and Measurement Build capability and capacity to enable change

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#### Delivering Value to Maternity & Neonatal Board Safety Champions during

- Importance of leadership
- Role and clarification of assurance rather than reassurance
- Being comfortable with being uncomfortable
- Compassionate curiosity
- Knowing what questions to ask
- Knowing who to ask
- Understanding how to ask

This slide presented by Board Maternity and Neonatal Safety Champion at 2021 WHO Patient Safety day

What are Board Safety Champions learning?

> What does good look like?





### For any queries please contact:

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