

Patient Safety



Sussex Community
NHS Foundation Trust

December 2021

Welcome to the Patient Safety Newsletter...

This month's shout out goes to Louise Salvi (Central Area Head of Nursing and Governance) who has set up a PCN Quality feedback session in October 2021 and wrote a blog about it! The aim of the session was to have a safe space for the team leads to discuss the positives in day to day working life. The session was a success and showed that high-lighting and talking about the positives is not only uplifting, but allows for great ideas to be shared across teams, and sometimes wider! The Safety II culture includes a focus on the positives and what went well, and this session really captures this!

Also well done to Louise who got the permanent role as Central Area Head of Nursing and Governance! The team look forward to continuing to work with you!

Best Wishes,

Debbie, Charlotte, Hannah and Thomas

The impact of student projects

The Patient Safety Team recently found out about some great work going on in the radiology department in supporting the communication needs of both adult and paediatric patients. This project was started by a radiology assistant, who is a student, creating new tools as the need arises.

This shows how small projects and initiatives started by front line staff and students can make a real difference to patients' experience.

This work is now being taken forward for consideration of using these great tools Trust wide.

What a fantastic piece of work!

Safe use of wheelchairs on the ICUs

It is really important to ensure that the wheelchairs used on the ICUs are safe for the patient. These should be assessed to ensure that the patient has a wheelchair provided for them that is the correct size and fit and is fitted with pressure relieving cushions when needed. The wheelchairs must be properly maintained, and non-standard accessories should not be added to the wheelchair. Wheelchairs should be assigned to one patient for their admission or cleaned in between every patient use. A "Safe Use Of Wheelchairs" guide should be displayed on ICUs and made available to all ward staff, and is attached to this newsletter. Please do check it out!

Patient Safety News Flash — Patient Safety Training!

The Patient Safety Team are delighted that the NHS has launched the national Patient Safety Syllabus level one and level two training. This is easily available on ESR. All staff are encouraged to complete level one as a minimum and those colleagues who require a more in-depth knowledge or have an interest should attempt level two. A descriptor of both of the levels of training can be found on our Patient Safety Pulse pages. For more information please do contact the Patient Safety Team on our team inbox: sc-tr.patientsafetyteam@nhs.net

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The delirium alert on SystmOne

A recent incident in one of the ICUs highlighted that a patient diagnosed with mild delirium did not have the delirium alert activated in SystmOne. Instead the dementia alert was used in error. The delirium alert would have helped to raise awareness for the staff involved in the patient's care and may have improved the patient's experience more effectively. Please remember that the delirium alert is a useful tool for staff who are supporting patients who present with delirium on the ICUS or in the community.

Herbert Protocol—Sussex Police

"The initiative is named after George Herbert, a war veteran of the Normandy landings, who lived with dementia. He died whilst 'missing', trying to find his childhood home."

"The Herbert Protocol is a form that carers, family or friends of a vulnerable person, or the person themselves can fill in. It contains a list of information to help the police if the person goes missing, including:

- medication required
- mobile numbers
- places previously located
- a recent photograph"

More information is available [here](#).

Mustard's Lightbulb Moment— It's Christmas!

Twas the night before Christmas, when all through the house
Not a dog was stirring, in the SCFT house.
The stockings were hung by the chimney with care,
and Mustard was sleeping with delicate affair.

The puppies and kittens were all snug in their beds,
while dreams of kibble and treats danced around in their heads.

A warm winter message from all that appear,
The patient safety team raise a glass for good cheer.

A very safe Christmas to all those here,
A sniff and a whisker will always display here,
Mustard our mascot wishes you all well this year
and a whole new adventure awaits us next year.



For further information on all things Patient Safety please visit our team page on [The Pulse](#), or follow us on twitter at @scft_quality