

Patient Safety



Sussex Community
NHS Foundation Trust

January 2022

Welcome to the Patient Safety Newsletter...

A very Happy New Year to all those at SCFT! There have been some changes in the Patient Safety Team since our last newsletter, as our wonderful Thomas and Mustard, our mascot, have moved onto an exciting new adventure, but don't worry they will be staying in touch!

We are therefore making a change to the newsletter by opening up Mustard's Lightbulb moment to staff to nominate their animal as our Mascot of the Month! So, we are asking staff across SCFT to share a photo of their pet alongside a few sentences about a topic, theme, project or anything that relates to patient safety! So get your cameras at the ready and your thinking caps on! All photos and ideas can be shared via our team inbox (sc-tr.patientsafetyteam@nhs.net).

But kicking off the new year in this new section is Harvey, so keep reading to find out more!

Best Wishes,

Debbie, Charlotte and Hannah

Patient Centred Care

We want to do this shout out for the residential school nursing team, Chailey clinical services.

They recently held a table top for an incident.

We were really impressed with the high standard of patient centred care the team are delivering. The team had really thought about the care they provided for this patient, and how they could provide the best care. They adapted their care, including a particular clinical procedure to make this safer and more comfortable for the patient. They also sought specialist opinions, and worked with the MDT.

We felt that this team deserved a shout out for putting the patient at the centre! Well done!

NEWS2 on Paper

In some ICUs patient NEWS2 scores are being recorded on paper, but then not being uploaded to SystmOne.

Where paper is used, the full printed NEWS2 Bundle should be used as ordered and supplied by the printers. Where paper is used the scores should be recorded also in SystmOne.

Please remember that NEWS2 is a track and trigger early warning system to facilitate early detection of patient deterioration and prompt intervention and escalation as per the escalation protocol which is printed onto the NEWS2 Bundle and in SystmOne. This is to support practice and ensure that the patient is in the right place at the right time with the right people to treat reversible causes of deterioration.

Patient Safety News Flash!

Thank-you to all staff who have completed the Patient Safety Training Modules on ESR! This training is relevant to ALL NHS staff and Level 1 only takes 30 minutes to complete. The team will continue to promote this training and would ask that you promote it within your teams too! The training is key to our implementation of the Patient Safety Strategy and we will ensure that staff across SCFT are informed and involved with developments! In the meantime more information can be found about the strategy [here](#).

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Ensuring safe use of Smartcards

It is really important to ensure that Smartcards are used safely, and the Digital Team would therefore like to share these key points with all staff:

- When using SystmOne ensure it is always accessed with a Smartcard as it acts as your ID and electronic signature (this is trust policy).
- Smartcards contain details about yourself, including access rights to ensure that staff have access to the right information and the functions you can complete in the system.
- Ensure that you do not share your Smartcard with another member of staff or leave it unattended.

Fluid balance charts

There has been a consistent theme around delayed response to inadequate nutritional and hydration intake for vulnerable inpatients. Often, food and fluid charts are documented but no escalation or action has been taken or evidenced when the patient's intake is consistently insufficient to maintain health or support rehabilitation. The Patient Safety Team would like to support a QI project to address this theme and would welcome interested staff or teams to work with us on this!

Harvey's Lightbulb Moment— The Importance of Education

Hello, I'm Harvey and my human (aka monkey) is a nurse/educator and works with a creative bunch that makes up the professional development team. I often hear her talking about ways to improve safety through education for patients and colleagues. She talks endlessly, and I mean endlessly, about creating a shared culture for learning; this happens on my dog walks, whilst cooking supper, and at times she has been known to pause my favourite TV program – country file. No situation is safe! To be honest I'm not really listening as I am mesmerised by the sheep on the telly and comparing them to the one's that I constantly bark at outside my window. She talks to whoever will listen about universal design for learning, constructivist pedagogical approaches, social constructivism, and scaffolding. Her latest venture is recognising the importance of technology in learning. She is currently promoting the use of 'Nearpod' within SCFT, a web based tool encouraging learner engagement. I for one think it's very good and I am totally engaged in her lessons, particularly when I take a starring role! I know my human would love anyone who creates bespoke teaching sessions to get in touch as she has a wicked tool that makes learning more fun!!! The sky's the limit...not forgetting biscuits and balls rock too!!



For further information on all things Patient Safety please visit our team page on [The Pulse](#), or follow us on twitter at @scft_quality