NHS
University Hospitals of Leicester
NHS Trust

Caring at its best

Browne Jacobson
New Patient Safety Strategy Event

18th November 2019

Moira Durbridge,
Director of Safety and Risk
University Hospitals of Leicester NHS Trust

One team shared values

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The 3 Is

- Insight (data)
- Involvement (patients and staff)
- Improvement (QI methodology and national Ps programmes)

- Safety I and Safety II

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Context

- New landscape of:-

  - ❖Understanding and using data to inform
  - ❖Focus on Improvement
  - ❖Less is more re investigations
  - ❖ Compassionate Leadership
  - ❖Just Culture

Joining Up Systems and Processes

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- Learning From Deaths and the ME system
- NAPSAC
- IP safety
- Learning disabilities
- Claims and litigation
- Subject specific safety issues (maternity, medicines etc)

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Key Ingredients

- Psychological safety for staff
- Diversity
- Compelling vision
- Leadership and teamwork
- Open to learning

One team shared values

Patient Safety Specialists

- Key leaders in safety systems
- Oversight of PS activity within their organisation
- Visible and credible re PS
- Able to support PS at organisation level (i.e. DIPAC)
- Future professionalisation of the role
- Accreditation
- Ensure HF, just culture & systems think embedded into all PS activity

Patient Safety Syllabus

- Develop a robust, achievable and aspirational plan for patient safety training for the NHS
- Make safety training within professional educational programmes explicit and mapped to the competencies in a national syllabus
- Ensure every member of the NHS has access to patient safety training; from ward to board and from commissioner to provider.

Personal Reflections

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- Right direction of travel
- Much better triangulation and links with other processes
- Good vision and ambition – BUT
- Light on detail
- Slow on further supporting information
- Unclear re resources to deliver ambition
- Opaque structures to support delivery

Any questions?